Delivery Procedures

Our drivers are highly trained personnel with the customers' needs foremost in our delivery service policy. All fleet vehicles are operated and maintained to high specification.

The following are standard instructions for all our delivery drivers and will be followed at all times:

Drivers will adhere to local site procedures, for safety and security, as required.

Drivers to report to security / goods in offices / gatehouse, for signing in.

Drivers will in all cases follow traffic, parking and speed regulations applicable in the delivery area.

Drivers will conform with all other site instructions for example relating to high visibility clothing, noise, smoking, and mobile phones.

In cases of vehicle safety issues, drivers must make the vehicles safe as far as possible and report his concerns to a site contact.

Drivers to affect the offloading in a safe manner.

Drivers to leave in accordance with any signing out procedure.

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